

Terms & Conditions

- All bookings must be paid in full prior to arrival. A minimum deposit of 25% is required to secure your reservation with the balance due no later than one month prior to arrival.
- Refunds are available subject to the cancellation policies listed below.
 - All payments can be made by Bank Draft, Direct Deposit, Mastercard or Visa. Payment details must be sent via a signed fax or signed e-mail attachment. Details will be included with each quote.
- Confirmation of bookings. Once the payment has been processed, we will send you a "Confirmation of Booking" by e-mail to confirm that your reservation is complete and finalised.
- Cancellations – A fee of 5% of the refund will be charged to all cancellations.
- We have a 4 night minimum stay.
- All rooms are non-smoking inside. Smoking is permitted on the verandas
Government tax of 12.5% is included in all rates.
- Transfers are not included in our rates, but we are happy to arrange a taxi transfer for our guests. These can be arranged upon request.
- Exchange Rates: All rates are in New Zealand dollars, which is the official currency of the Cook Islands. We cannot quote prices in other currencies, as the exchange rates vary each day. For approximate exchange rates see www.oanda.com.
- We reserve the right to accept or refuse any booking.

Cancellation Policy

- All cancellation requests must be in writing by email or fax.
- All cancellations must be acknowledged by e-mail from us.
- The following cancellation fees apply to all bookings:
 1. More than 30 days of expected arrival date: 25% of booking
 2. Between 30 and 15 days of expected arrival date: 50% of booking
 3. Within 14 days of expected arrival, or no show: full payment

No refunds will be issued for flight delays or other circumstances beyond the control of Muri Beach Resort. We recommend that you purchase travel insurance that will cover you for this type circumstance.

Arrival & Departures

Standard Check-In time: 12.00 noon

Standard Check-Out time: 10.00am

Early Check-in from 6.00am and

Late check –out to 6.00pm is available

A fee of 50% of the nightly tariff applies. Early Check-in is not available for flights arriving before 5.00am.

Check-out Options

For morning flights, normal 10.00am check-out would apply. If your departure is on a late afternoon or evening flight, you would have two or three departure Options, depending on flight time. Please review this section and let us know which of the Options you would want (subject to availability):

Option 1: Normal 10.00am Check-out;

Option 2: Late Check-out to 6.00pm for a half-night fee

Option 3: If on a late night flight, you could book through until the next morning, and have the room until you headed for the airport about two hours before departure. '